



'N4 Transit Planning 4 All' Project Fact Sheet

Neighbor Network of Northern Nevada (N4)

The Neighbor Network of Northern Nevada (N4) village connects people living in Northern Nevada for inclusive, community-based services, volunteer opportunities, and affordable transportation. N4's programs serve a variety of needs in the community, including supporting people with intellectual, developmental, and physical disabilities, people living with dementia, and their family care partners.

Since July 2018, N4 has received funding to implement an inclusive transportation planning project that connects people with disabilities, older adults, family caregivers, transit agencies, and community service organizations to identify and work on the community's top priorities for transportation. This grant program is funded by the Administration for Community Living of the United States Department of Health and Human Services, and is administered by the Community Transportation Association of America in partnership with the National Association of Area Agencies on Aging, and the Institute for Community Inclusion at the University of Massachusetts-Boston.

The initial phase of the N4 Transit Planning 4 All project included conducting various outreach activities such as distribution of a survey, peer-to-peer interviews, focus groups, and two large community convenings. Information obtained from these initial activities helped to form the top five priority areas listed below. These items are driving the current activities in the TP4A project:

1. **Statewide Transportation Association Development** - Nevada is one of the only states that does not have a statewide association to help identify and plan strategic goals to improve transportation services and program support.
2. **Update the Information Highway** - to increase access to existing resources in Nevada's information and referral system by identifying parts of local I&R directories that are challenging to use, compiling a set of recommendations for improving accessibility, and identifying information gaps within the directories.
3. **Sensitivity Training** - to increase the knowledge base and awareness of all transit service providers (not just drivers) such that they are better equipped to work with people with disabilities and older adults.
4. **Peer-to-Peer Travel Support** - to create a new travel training program for people with disabilities and older adults that is designed and facilitated by people with disabilities and older adults. This program will increase the ease and comfort of the trainings as it allows people to be trained by someone with similar experiences, yielding a greater degree of understanding and better communication. It will also increase the inclusion of people with disabilities and older adults as trainers, not just trainees.
5. **'Ride With Me' Day** - Inspired by the book, *Riding the Bus with My Sister*, the TP4A design team invites local elected officials, city planners, RTC board members and administration, etc. to ride with community members who frequently utilize transportation programs in Washoe County to learn about their lived experience and how they typically access their community.

