Issue resolution ladder

Granite Construction Inc.		NDOT
Kyle Larkin Regional Manager	2 weeks Executive	**Rudy Malfabon** Director
Maverick Gibbons Construction Manager	10 Work Days Management	**Jeff Shapiro** Chief Construction Engineer
Maverick Gibbons Construction Manager	5 Work Days Management	**Thor Dyson/Rick Bosch/Sharon Foerschler** District Engr/ HQ Construction Div
Matt Cates Project Manager	5 Work Days Management	**Shane Cocking** Resident Engineer
John Morrow Project Superintendent	5 Work Days Management	**Dan Lightfoot** Asst Resident Engineer
Brian Thrailkill Foreman	Close of Business Field	**Doug Wright/Ron Murray** Lead Inspectors